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I. KEY TERMS

- **AHM** means American Honda Motor Company, Inc. P.O. Box 2225, Torrance, CA 90509-2225 (800) 999-5901.
- **COMPLIMENTARY MAINTENANCE PERIOD** if provided by the manufacturer for YOUR VEHICLE, means the period during which maintenance benefits are provided under a manufacturer's complimentary maintenance program. **During the COMPLIMENTARY MAINTENANCE PERIOD (if applicable) tire rotations and cabin air filters are not provided under this CONTRACT.**
- **CONTRACT** means this Honda Care Maintenance Contract.
- **DEALER** means an authorized Honda dealership.
- **EFFECTIVE DATE and MILEAGE** mean the date YOUR CONTRACT begins and the miles on the odometer on that date. **YOUR CONTRACT begins on the date and mileage shown on the odometer when YOU purchased YOUR CONTRACT.**
- **EXPIRATION DATE or MILEAGE** mean the date and/or mileage when your CONTRACT is no longer in force. **YOUR CONTRACT expires when the number of months or accumulated mileage for the term YOU purchased, calculated from the IN-SERVICE DATE and zero (0) miles is reached, whichever occurs first.**
- **IDENTIFICATION PAGE** means the page on the inside front cover of this CONTRACT.
- **IN-SERVICE DATE** means the date the YOUR VEHICLE'S AHM New Car Limited Warranty was activated or the date that the VEHICLE was first placed in service as a demonstrator, not the date YOU purchased YOUR VEHICLE.
- **PARTICIPATING DEALER** means a DEALER that has elected to participate in the sale of and provision of services under this CONTRACT.
- **PURCHASE PRICE** means the total price that YOU paid for this CONTACT as shown on the IDENTIFICATION PAGE.
- **SELLING DEALER** means the Honda DEALER where this CONTRACT was purchased named on the IDENTIFICATION PAGE.

- **UNITED STATES** means the 50 United States and the District of Columbia, and does not include Puerto Rico, Guam or other territories and possessions of the United States of America.
- **VEHICLE and YOUR VEHICLE** mean the VEHICLE identified on the IDENTIFICATION PAGE.
- **WE, US OUR, and OBLIGOR** mean the service contract provider, American Honda Protection Products Corporation, P.O. Box 2225, Torrance, CA 90509-2225 (800) 999-5901, except in Florida where WE, US, OUR, and OBLIGOR means American Honda Service Contract Corporation (Florida License #60083), a wholly owned subsidiary of AHM, P.O. Box 2225, Torrance, CA 90509-2225, (800) 999-5901.
- **YOU and YOUR** mean the CONTRACT holder named on the IDENTIFICATION PAGE as the person(s) entitled to coverage and benefits under this CONTRACT and any valid transferee.

SERVICES PROVIDED UNDER THIS CONTRACT ARE AVAILABLE AT PARTICIPATING DEALERS ONLY. IF YOU CANNOT RETURN TO THE SELLING DEALER FOR SERVICE, PLEASE CONTACT US FOR THE NEAREST PARTICIPATING DEALER.

This CONTRACT booklet defines the prepaid maintenance services available for YOUR VEHICLE. No party can change the terms stated herein.

THIS PRE-PAID MAINTENANCE CONTRACT IS NOT AN INSURANCE POLICY OR WARRANTY. PURCHASE OF THIS CONTRACT IS OPTIONAL AND IS NOT REQUIRED AS A CONDITION TO FINANCE, LEASE OR PURCHASE THE VEHICLE.

II. MAINTENANCE SERVICE COVERAGE

During the CONTRACT period, WE will arrange for the services described herein. Services provided are based on the maintenance recommendations per YOUR VEHICLE'S Owner's Manual. Please see Section III., Paragraph C for additional information. **The CONTRACT period begins on the EFFECTIVE DATE and MILEAGE and ends on the EXPIRATION DATE or MILEAGE, whichever occurs first. OUR obligations under this CONTRACT are subject to the satisfaction of all terms and conditions herein.**

A. TIRE ROTATION

This CONTRACT provides tire rotations at the intervals indicated in YOUR VEHICLE'S Owner's Manual. Please see Section III., Paragraph C for additional information. **This service is limited to tire rotation performed at PARTICIPATING DEALERS. Note: No tire rotations are provided under this CONTRACT during the COMPLIMENTARY MAINTENANCE PERIOD, if applicable to YOUR VEHICLE.**

B. CABIN AIR FILTER

This CONTRACT provides for the inspection and servicing of cabin air filters at the intervals indicated in YOUR VEHICLE'S Owner's Manual. Please see Section III., Paragraph C for additional information. **This service is limited to cabin air filter inspection and servicing performed at PARTICIPATING DEALERS. Note: No cabin air filter replacements are provided under this CONTRACT during the COMPLIMENTARY MAINTENANCE PERIOD, if applicable to YOUR VEHICLE.**

C. ELECTRIC DRIVE UNIT FLUID

This CONTRACT provides for electric drive unit fluid changes at the intervals indicated in YOUR VEHICLE'S Owner's Manual. Please see Section III., Paragraph C for additional information. **This service is limited to electric drive unit fluid changes performed at PARTICIPATING DEALERS.**

D. WIPER BLADE REPLACEMENT

This CONTRACT provides for front and rear wiper blade replacement at the interval as described in YOUR VEHICLE'S Owner's Manual. Please see Section III., Paragraph C for additional information. **Services are limited to replacement of two sets of front and rear wiper blade replacements during the 3 year or 38,000-mile term plans; three sets of front and rear wiper blades during the 4 year or 45,000-mile term plans; and four sets of front and rear wiper blade replacements during the 4 year or 60,000-mile term plans. This service is limited to wiper blade replacements performed at PARTICIPATING DEALERS.**

E. BRAKE SERVICE (Available on Maintenance Plus Plans Only)

This CONTRACT provides for front and rear brake pad replacement and front and rear brake rotor replacement as described in YOUR VEHICLE'S Owner's Manual. Please see Section III., Paragraph C for additional information. **Services are limited to replacement of one set of front and rear brake pads during the 3 year or 38,000-mile term plans and the 4 year or 45,000-mile term plans; and two sets of front and rear brake pads and one set of front and rear brake rotors during the 4 year or 60,000-mile term plans.**

This service is limited to brake pad and brake rotor replacements performed at PARTICIPATING DEALERS.

III. YOUR OBLIGATIONS

A. YOU are responsible for scheduling service with a PARTICIPATING DEALER, at the indicated intervals in the VEHICLE'S Owner's Manual.

B. When YOUR VEHICLE requires service:

- **Contact the SELLING DEALER to make an appointment to have YOUR VEHICLE serviced.**
- In the event that this is not possible, please contact US for the location of the nearest PARTICIPATING DEALER by calling TOLL FREE (800) 999-5901.
- In the event YOU have any questions concerning the servicing of YOUR VEHICLE, please contact US.

C. AHM will make available YOUR VEHICLE'S Owner's Manual, which will detail maintenance requirements. If YOU did not receive a copy of YOUR VEHICLE'S Honda Owner's Manual, when YOU purchased YOUR VEHICLE, please contact AHM or the SELLING DEALER to receive a copy.

Service intervals are determined by the YOUR VEHICLE'S Owner's Manual. However, maintenance needs may be directly affected by conditions under which the vehicle is operated. Driving conditions that affect the frequency of service include but are not limited to engine operating temperatures, climate temperature, stop and go driving, extended highway driving, average miles per hour, and areas with heavy concentration of sand and dust. A PARTICIPATING DEALER may make specific recommendations for YOUR VEHICLE's maintenance under this CONTRACT in accordance with YOUR VEHICLE's Owner's Manual.

This is a maintenance only CONTRACT. It does not provide coverage for mechanical breakdown, rental vehicle, roadside assistance, or any maintenance service other than those expressly described herein.

IV. WHAT IS NOT COVERED

- A. All other parts & labor, services, adjustments, unscheduled vehicle servicing and inspections, except as except as expressly provided herein.**
- B. Repairs to YOUR VEHICLE of any kind.**

- C. Any consequential or incidental damages, including but not limited to loss of use of the VEHICLE, loss of time, inconvenience, lost revenue, failure to realize expected savings, or any other economic loss of any kind.
- D. Any service that is recommended pursuant to recall announcements by AHM that applies to YOUR VEHICLE.
- E. Any additional services recommended by the manufacturer or DEALER not covered by this CONTRACT.
- F. In-home service or transportation services.

V. CANCELLATION OF CONTRACT

YOU have the right to cancel this CONTRACT at any time for any reason including if the vehicle is sold, lost, stolen, or destroyed. The cancellation is subject to the terms below:

- A. On or before sixty (60) days following the CONTRACT EFFECTIVE DATE, YOU may cancel this CONTRACT and receive a full PURCHASE PRICE refund if YOU have not filed a claim.
- B. After sixty (60) days following the CONTRACT EFFECTIVE DATE, or if you filed a claim within the first sixty (60) days, YOU may cancel this CONTRACT and receive a pro-rata refund based on the greater of time expired or miles driven.

ALL CANCELLATION REFUNDS UNDER THIS PARAGRAPH ARE SUBJECT TO A PROCESSING FEE OF \$25.

- C. To cancel this contract, contact the DEALER or US to obtain and complete a Cancellation Request Form.
 - WE will issue a refund, if any, to YOU. However, if YOU financed this CONTRACT, the refund may be payable to the lender or finance company (if any) that financed the purchase of this CONTRACT unless YOU provide US with written verification from the lender or finance company that the amount financed has been repaid in full.
 - If YOU financed the purchase of this CONTRACT, payment of the refund according to the Finance Agreement constitutes payment to YOU, and YOU agree that YOU have no claim against US, or the DEALER based upon such payment.

- **WE expressly reserve the right to cancel this CONTRACT in instances of nonpayment, including, but not limited to, instances of repossession or total loss, If WE cancel this CONTRACT:**
 - **Any refund owed will be calculated based on provisions of Section V, Paragraphs A and B, and will be paid within thirty (30) days from the date of cancellation. No processing fee will be charged.**
 - **WE will mail YOU a written notice stating the effective date of the cancellation and the reason for cancellation at least five (5) days prior to cancellation.**

IF CANCELED, COVERAGE CANNOT BE REINSTATED.

VI. TRANSFER OF CONTRACT

YOU may transfer this CONTRACT and all rights and obligations herein to a purchaser of the VEHICLE (private party to private party) for the remainder of the original CONTRACT period.

A. TRANSFER PROCEDURES:

Provide the DEALER or US the following items:

- a. Completed TRANSFER OF CONTRACT form (see page {10})**
- b. This CONTRACT**
- c. A \$50.00 transfer fee payable to the DEALER or US; and**
- d. Documentation evidencing change of ownership and odometer reading (the actual miles traveled, measured by an operative, unaltered odometer) on the date of transfer.**

B. TRANSFER CONDITIONS:

- a. THIS CONTRACT CAN ONLY BE TRANSFERRED TO A PRIVATE OWNER, WITHIN 20 DAYS OF CHANGE OF VEHICLE OWNERSHIP.**
- b. THIS CONTRACT CANNOT BE TRANSFERRED TO ANOTHER VEHICLE, TO A VEHICLE DEALER OR TO THE CUSTOMER OF A VEHICLE DEALER, OR TO A LENDER.**

VII. ARBITRATION

This CONTRACT contains a binding arbitration provision, which requires all disputes related to the CONTRACT to be resolved by arbitration and not in a court of law. The results of any arbitration proceeding are generally final and binding on both YOU and US. Please read the following carefully as it may affect your legal rights, including the right to file a lawsuit in court.

Any controversy or claim arising out of or relating to this CONTRACT, or a breach hereof, shall be settled by arbitration according to the Commercial Arbitration Rules of the American Arbitration Association. Judgment upon the Arbitrator's award may be entered in any court having jurisdiction thereof. **YOU must send notification in writing of YOUR intent to seek arbitration at the following address:**

Honda Care Contract Services
P.O. Box 2225
Torrance, CA 90509-2225

VIII. NOTICE

BY ENTERING INTO THIS CONTRACT, YOU DO NOT WAIVE ANY WARRANTIES THAT MAY BE IMPLIED BY LAW. Further, YOU are advised that there are state and federal laws that protect YOUR interests as a consumer. If a problem cannot be resolved with US, YOU may have other rights and remedies available to YOU.

If YOU have any questions regarding this CONTRACT, please contact Honda Care Contract Services at (800) 999-5901.

Unless expressly stated otherwise herein, the obligations of the provider under this CONTRACT are backed by the full faith and credit of the provider (and are not guaranteed under a reimbursement insurance policy):

For Florida:

American Honda Service Contract Corporation
P.O. Box 2225
Torrance, CA 90509-2225
Attn: Honda Care Contract Services

For all other states:

American Honda Protection Products Corporation
P.O. Box 2225
Torrance, CA 90509-2225
Attn: Honda Care Contract Services

STATE DISCLOSURES

For FLORIDA Residents ONLY: The rate charged for this CONTRACT is not subject to regulation by the Florida Office of Insurance Regulation.

The \$50 transfer fee is replaced with a transfer fee of \$40.

TRANSFER OF CONTRACT

To initiate this CONTRACT transfer, YOU must transfer, in writing, this CONTRACT within 20 days following the sale by YOU of the covered VEHICLE.

A \$50.00 transfer fee must be included with YOUR written notice and made payable to US or the DEALER.

The DEALER will notify US. On or about 30 days after receipt of the written transfer notice and \$50.00 transfer fee, a new CONTRACT will be issued to the new owner of the VEHICLE.

Current Owner Information

Name (Please Print) _____
Address _____
City _____ State _____ Zip Code _____
Phone Number () _____

New Owner Information

Name (Please Print) _____
Address _____
City _____ State _____ Zip Code _____
Phone Number () _____
Vehicle Identification Number _____
Contract # _____

Transfer Mileage _____ **Transfer Date** _____

Authorized Seller's Signature _____
Date _____

Dealer Information

Original Selling Dealer Name _____
Dealer Number _____
Authorized Signature _____